



Academic Services | Telecommunications Services | Special Projects | Office Services | Training Services Client and Networking Services | Application Development Services | Web Services | Operations | Student Help Desk

CUNY Login Multi-Factor Authentication

1) In a browser window, navigate to https://outlook.live.com/owa

Microsoft Outlook

Sign in

Connect, organize, and get things done with free personal email and calendar.

2) Sign in with your CUNY Login (FirstName.LastName##@login.cuny.edu)

Create free account

Microsoft	
Sign in to continue to Outlook	
FirstName.LastName##@log	gin.cuny.edu
No account? Create one!	
Sign in with a security key 🕥	
	Next

3) You will be the CUNY Login page. Enter your CUNY Login credentials as you would to access Blackboard, Teams, or CUNYFirst.

THE CITY UNIVERSITY OF NEW YORK	
	CUNY Login
	Log in with your CUNY Login credentials If you do not have a CUNYfirst account, see the FAQs.
	Username i@login.cuny.edu Password Log n
	New User Forgot Username Forgot Password Manage your Account
	PROTECT YOUR PERSONAL INFORMATION AND PRIVACY ONLY enteryour CUNY Login password on CUNY Login vestales (isologin cury edu and login cury edu). NEVER share it with others or enter your CUNY Login password elsewhere without the approval of your campus IT department lives information on CUNY's policies regarding user accounts and revelentials can be found in the <u>Acceptable Use of Comouter</u> <u>Resources Policy</u> . Note: Please do not bookmark this page.



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4) You will now be prompted to begin setting up your Authenticator App

Microsoft	Authenticator	×	Microsoft Authenticator \times
•	Start by getting the app On your phone, install the Microsoft Authenticator app. Download now After you install the Microsoft Authenticator app on your device, choose "Next". I want to use a different authenticator app Cancel Next		Set up your account If prompted, allow notifications. Then add an account, and select "Work or school". Back Next
	Microsoft Authenticator		×
	Scan the QR code		
	Use the Microsoft Authenticator app to sc app with your account.	an the	QR code. This will connect the Microsoft Authenticator
	After you scan the QR code, choose "Next		
	Can't scan image?		Back

5) Head to either the Google Play Store or Apple App Store and download the Microsoft Authenticator app





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6) Once the Authenticator app has launched, press the + icon in the top right corner and select "Work or school account", followed by "Scan QR code", and scan the code presented on your desktop



- 7) Your MFA setup is now complete. Whenever you log into your CUNY account on an unfamiliar device, you will receive a notification from the Microsoft Authenticator app to approve your login. You can authenticate a device for up to 14 days
- 8) If you have any questions or run into any issues, please call our helpdesk at (718)-368-4840 or send an email to helpdesk@kbcc.cuny.edu